

SOCIAL POLICY UPDATE

Our quarterly newsletter to keep you informed of the social policy work of CIB and our funded services

April 2024, Volume 17, Issue 2

Informing Policy.

CIB Social Policy and Research News



In this section, we highlight CIB's social policy and research work and that of our funded services - with a focus on recent policy submissions, reports and publications.

- Adult safeguarding in the health and social care sector - submission;
- Review of Housing Assessment and Allocation Guidelines for People with Disabilities;
- Courts Service Strategy 2024 - 2027;
- 'Access to Cash' Bill 2024 - MABS submission;

- [Green Paper on Disability Payments Reform.](#)

[Read More](#)

On the Ground.

Evidence from Delivery Services



Here we provide an overview of the Social Policy Returns that were submitted by CISs and CIPS in the first three months of 2024.

There continues to be an increase (5%) in the overall level of reporting of social policy issues from CISs and CIPS - when compared with the same period in 2023 - and in this edition we focus in particular on Revenue related issues and Medical Card concerns and we also look at the significant increase in issues relating to citizenship.

[Read More](#)

Data and Trends.

Caller & Query Data from Delivery Services



In this edition we feature a summary of the top-level statistics from the data gathered in Citizens Information Services and CIPS during the first quarter of 2024 - and we also profile some of the data relating to key social welfare schemes concerned with disability, illness and carers.

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In the Oireachtas.

Parliamentary Questions and Debates



This section features recent policy-related Parliamentary Questions and debates in the Oireachtas relevant to matters raised in feedback from our services.

- Social welfare benefits processing times;
- Pay related benefit;
- Widow's/ Widower's Pension;
- Child Benefit extension.

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National Policy News.

National Research & Policy Developments



Here we feature research and recent policy developments at national level that are likely to be of interest to those engaged in policy work.

- Attitudes towards immigration and refugees in Ireland - ESRI report;
- Law Reform Commission Report on adult safeguarding;
- Summary of Social Housing Assessments - Housing Agency;
- Interdepartmental Group - Means tested payments for family carers.

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The "Social Policy Update" is a quarterly newsletter produced by CIB's Data and Research Team.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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