

SOCIAL POLICY UPDATE

Our quarterly newsletter to keep you informed of the social policy work of CIB and our funded services

February 2024, Volume 17, Issue 1

Informing Policy.

CIB Social Policy and Research News



Here we highlight CIB's social policy and research work and that of our funded services - with a focus on recent policy submissions, reports and publications.

- National Disability Strategy submission;
- Child Poverty Target submission;
- Migrant Integration Strategy;
- Counter Disinformation Strategy;
- National Payments Strategy - MABS Submission;

- ‘Ireland’s Mortgage Market: A Study of the Impact of Rising Mortgage Interest Rates on MABS clients’ – South Leinster MABS research report.

[Read More](#)

On the Ground.

Evidence from Delivery Services



In this section we provide an overview of the Social Policy Returns that were submitted by CISs and CIPS during 2023, with services making over 8,700 Social Policy Returns. Housing continues to be a key concern with social housing applications, the Housing Assistance Payment and homelessness generating a good deal of the feedback. During 2023, information staff also highlighted a range of difficulties that clients were experiencing in accessing Revenue services.

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Data and Trends.

Caller & Query Data from Delivery Services



In this edition we feature a summary of the top-level statistics from the data gathered in Citizens Information Services during 2023. This analysis can help point to trends and illustrate the types of problems that people are experiencing as they seek assistance in CISs across the country.

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In the Oireachtas.

Parliamentary Questions and Debates



In this section, we feature recent policy-related Parliamentary Questions and debates in the Oireachtas relevant to matters raised in feedback from our services.

- International Protection;
- Reasonable Accommodation Fund;
- State Pension reforms;

- [Green Paper on Disability Payments Reform.](#)

[Read More](#)

National Policy News.

National Research & Policy Developments



Here we feature research and recent policy developments at national level that are likely to be of interest to those engaged in policy work.

- Annual Report on Migration and Asylum 2022 - ESRI report;
- Commission on Care for Older People;
- Child maintenance reforms.

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The “Social Policy Update” is a quarterly newsletter produced by CIB's Data and Research Team.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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