

Social Policy Update

Our bi-monthly newsletter to keep you informed about the social policy work of CIB and our funded services

www.citizensinformationboard.ie

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Welcome to **Social Policy Update**, a newsletter produced by the Citizens Information Board's Data and Research Team. This issue we bring you a refreshed, shorter version of the newsletter. We have done this to make the content more accessible to you, and we will now be producing it every two months to keep you up to date with the work we are doing in CIB.

We hope you enjoy the new version of Social Policy Update!

If you no longer want to receive the newsletter, you can unsubscribe anytime by [emailing us](#).

CIB Policy & Research News

Our recent reports and submissions

In this section, you can find out more about CIB's **Data and Research team**, as well as reading about our **new research series 'Insights'**, along with a summary of our **latest submission** to the Department of Health.

[Read More](#)

On the Ground

Policy feedback from our services

In this issue we focus specifically on Citizens Information Services and the **key policy issues** they raised with us during 2024, particularly on **Health Services & Medical Cards, Moving Country and Irish Residence Permits**.

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Data and Trends

Caller & query data from our services

Here you will find a **short statistical summary** of Citizens Information Services (CIS) activity in 2024.

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Other News

Policy developments at national level

This section highlights some **recent Irish social policy developments** likely to be of interest to our readership.

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Contact us

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Email socialpolicy@ciboard.ie

Or find it here - [Social Policy Update - Citizens Information Board](#)



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“Social Policy Update” is a bi-monthly newsletter produced by CIB's Data and Research Team.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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