

Social Policy Update

Keeping you informed about the social policy work of CIB and our funded services

www.citizensinformationboard.ie

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Welcome to the May edition of **Social Policy Update**, a newsletter produced by the Citizens Information Board's Data and Research Team.

In this issue, we focus on the advocacy work that Citizens Information Services (CIS) engage in and look at the policy feedback that is recorded by CIS staff.

If you no longer want to receive the newsletter, you can unsubscribe anytime by [emailing us](#).

CIB News

Recent CIB policy & research activity



In this section, we highlight some of CIB's current policy and research work.

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On the Ground

Policy feedback from our services



In this issue, we focus on some of the policy issues highlighted by CIS staff arising from their advocacy work.

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Data & Trends

Caller & query data from our services



National Policy Matters

A selection of recent policy developments



Here we present a graphic showing CIS advocacy case numbers and caller profiles in 2024.

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Here we focus on a small number of national policy developments likely to interest our readership.

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The Data and Research Team in CIB produce the 'Social Policy Update' every two months.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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