

Social Policy Update

Keeping you informed about the social policy work of CIB and our funded services

www.citizensinformationboard.ie

November 2025, Volume 18, Issue 5

Welcome to the November edition of Social Policy Update, a newsletter produced by the Citizens Information Board's Data and Research Team.

In this issue, we focus on a selection of **household support payments**, using data from:

- Citizens Information Services (CIS)
- Citizens Information Phone Service (CIPS)

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CIB News

Recent CIB policy & research activity



On the Ground

Policy feedback from our services



Here we highlight:

- Our policy response to Budget 2026
- A policy conference CIB held with South Connacht CIS
- Other recent activities

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For this issue, we focus on some of the policy issues highlighted by CIS and CIPS. We also highlight a Community Welfare Service initiative in Co. Wicklow.

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Data and Trends

Data from our services



Here we present a graphic showing CIS stats on queries about a selection of household support payments from January to September 2025.

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National Policy Matters

A selection of recent policy developments



Here we focus on some recent publications, such as the Government's new housing plan, and the National Energy Affordability Taskforce's first report.

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The Data and Research Team in CIB produces the 'Social Policy Update' every two months.

The Citizens Information Board is mandated to feed back to Government on the effectiveness of current social policy and services, highlighting issues of concern to service users. The Data and Research Team carries primary responsibility for fulfilling this mandate. We analyse evidence from our funded services, channelling it to Government policymakers and public service providers.

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