

SOCIAL POLICY UPDATE

Our quarterly newsletter to keep you informed of the social policy work of CIB and our funded services

October 2023, Volume 16, Issue 4

Informing Policy.

CIB Social Policy and Research News



Here we highlight CIB's social policy and research work and that of our funded services - with a focus on recent policy submissions, reports and publications.

- Budget 2024 measures and CIB's Pre-Budget Submission;
- Legal Aid Board Strategy 2024 - 2026 - submission;
- National Financial Literacy Strategy - MABS submission;
- Green Paper on disability payments reform.

[Read More](#)

On the Ground.

Evidence from Delivery Services



Here we provide an overview and analysis of the Social Policy Returns that have been submitted by CISs and CIPS during the third quarter 2023 - July, August and September. Our analysis highlights some of the main concerns reported in relation to ongoing issues with specific social welfare payments and schemes, in addition to health service issues.

[Read More](#)

Data and Trends.

Caller & Query Data from Delivery Services



Here we feature a summary of the main caller and query data submitted by information services during July, August and September 2023. This quarterly analysis of the anonymised data collected by staff can help point to trends and illustrate the types of problems that people are experiencing as they seek assistance in services across the country.

[Read More](#)

In the Oireachtas.

Parliamentary Questions and Debates



In this section, we feature recent policy-related Parliamentary Questions and debates in the Oireachtas relevant to matters raised in feedback from our services.

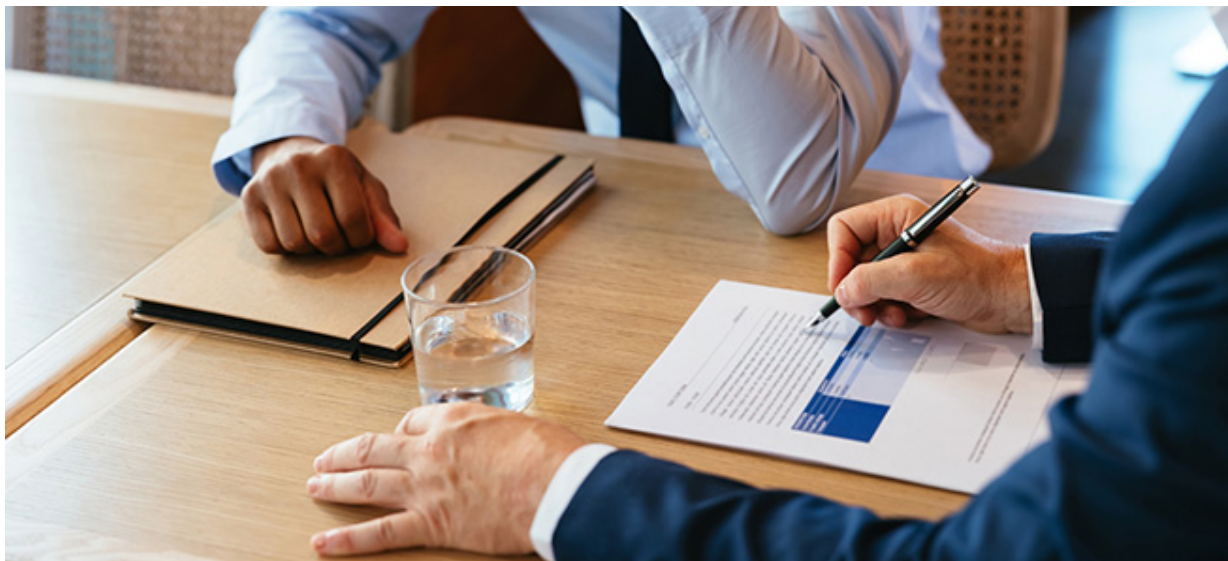
- Exceptional Needs Payments claims;
- GP services;

- Gender pension disparity;
- Transport for people with disabilities.

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National Policy News.

National Research & Policy Developments



Here we feature research and recent policy developments at national level that are likely to be of interest to those engaged in policy work.

- Social Welfare Appeals Office Annual Report 2022;
- Social Welfare Services Annual Statistical Report 2022 - DSP;
- Poverty, income inequality and living standards in Ireland: ESRI report.

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The “Social Policy Update” is a quarterly newsletter produced by CIB's Data and Research Team.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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