

SOCIAL POLICY UPDATE

Our quarterly newsletter to keep you informed of the social policy work of CIB and our funded services

September 2024, Volume 17, Issue 3

Informing Policy.

CIB Social Policy and Research News



In this section, we highlight CIB's social policy and research work and that of our funded services - with a focus on recent policy submissions, reports and publications.

- Pre-Budget Submission 2025.
- Energy Poverty Action Plan Submission.
- Financial Unwellness - Financial Literacy and Inclusion Among Travellers.

- CIS Digital Help Pilot Project.
- Oireachtas Joint Committee report on means-testing.

[Read More](#)

On the Ground.

Evidence from Delivery Services



Here we provide an overview of the Social Policy Returns that were submitted by CISs and CIPS in April, May and June of 2024.

During this quarter, almost 2,000 Social Policy Returns were submitted. In this edition of Update we focus on extra social welfare benefits, child and family payments and Supplementary Welfare Schemes. We also look at concerns about the Irish citizenship applications process.

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Data and Trends.

Caller & Query Data from Delivery Services



In this edition we feature the top-level Q2 statistics from Citizens Information Services and CIPS and profile some of the data in relation to health service matters.

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In the Oireachtas.

Parliamentary Questions and Debates



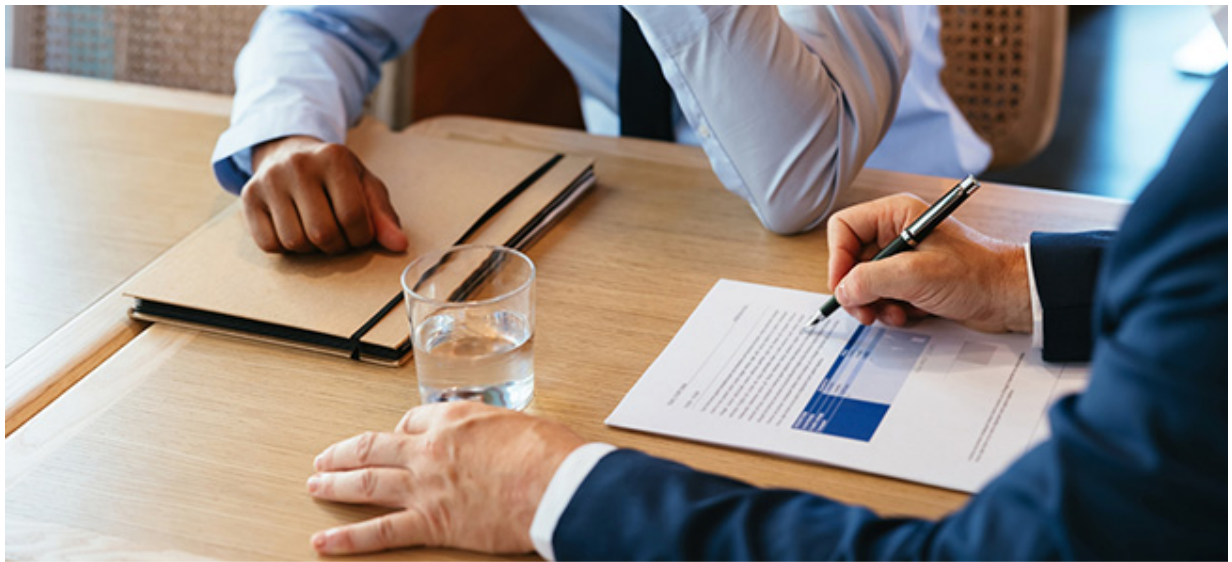
This section features recent policy-related Parliamentary Questions and debates in the Oireachtas relevant to matters raised in feedback from our services.

- Disabled Drivers and Passengers Scheme.
- Statutory Home Support Scheme.
- Over-70s Medical Card.

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National Policy News.

National Research & Policy Developments



Here we feature research and recent policy developments at national level. In this edition:

- Department of Social Protection Annual Report 2023.
- National Traveller and Roma Inclusion Strategy 2024 - 2028.
- Residential Tenancies Board Annual Report 2023.
- Ombudsman Annual Report 2023.

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The "Social Policy Update" is a quarterly newsletter produced by CIB's Data and Research Team.

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy on social services, and for the provision of the Money Advice and Budgeting Service.

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